

HUNT & HENRIQUES PRIVACY NOTICE/PRIVACY POLICY PURSUANT TO THE CALIFORNIA CONSUMER PRIVACY ACT

(To obtain a copy of this notice in an alternative format please phone us at 1-866-625-9835 or email us at privacy@hunthenriques.com)

The California Consumer Privacy Act gives a consumer the right to request that we disclose the following upon receipt of a verified request:

- The categories of personal information we collect;
- The categories of sources from which the personal information is collected;
- The purpose for collecting the personal information;
- The categories of third parties with whom the business shares personal information; and
- The specific pieces of personal information we have collected, disclosed, or sold.

The California Consumer Privacy Act also requires that we disclose the categories of personal information we typically collect about a consumer. We typically collect the following categories of information from you (and others as noted):

- Personal identifying information, including, but not limited to name, address, telephone number, social security number, account number, email address, driver's license number, as well as other identifying information, which we obtain from a person's creditor, and/or credit reports and/or third-party data providers and/or the consumer;
- Health insurance information, if the debt is a medical debt, which we obtain from a person's creditor and/or the consumer;
- Characteristics such as age, gender, etc., which we obtain from credit reports and/or a person's creditor and/or the consumer;
- Retail information, which we obtain from credit reports and/or a person's creditor;

- Internet activity such as IP address from cookies, after visiting our websites or payment portal;
- Banking information, which we obtain from a person's creditor and/or credit reports and/or third-party data providers and/or the consumer;
- Geolocation data and location data, including GPS coordinates, which we obtain from process servers if there is a lawsuit filed;
- Call recordings, which are made when the consumer has a telephone conversation with us;
- Professional and employment-related information, which we obtain from the consumer's creditor, credit reports, third-party data providers, consumer's employer, and/or the consumer;
- Educational information, which we obtain from the consumer's creditor, credit reports, and/or possibly any applications or other documents gathered from a person's creditor; and
- Biometric information including, but not limited to physical descriptions, photos and voiceprints (audio recordings), which we obtained from person's creditor and/or process servers if there is a lawsuit, and recordings which are made when the consumer has a telephone conversation with us.

If you wish to request the categories of information or the actual information we have collected about you, please call us at 1-866-625-9835 or [fill out this form](#). Hunt & Henriques is a debt collector and all information that is collected will be used for debt collection purposes.

Once we receive your request, we will compare the information you provided with the information Hunt & Henriques already has. If we can verify that the request came from you, we will provide the required information. We will match 2-3 identifying, personal information data points to verify that the request came from the consumer. If we cannot verify that the request came from the consumer, we will notify the consumer.

The California Consumer Privacy Act also provides for the right to opt-out of the sale of personal information. However, Hunt & Henriques does not and will not sell personal information.

The California Consumer Privacy Act provides for the right for consumers to request deletion of their information, subject to various exceptions. The information that Hunt & Henriques collects generally falls within an exception and does not have to be deleted upon request. Nonetheless, such a request can be made to Hunt & Henriques at 1-866-625-9835 or [fill out this form](#).

The California Consumer Privacy Act provides that the consumer has a right not to receive discriminatory treatment by us for the exercise of the privacy rights conferred by the California Consumer Privacy Act.

The California Privacy Act provides that a consumer can designate an authorized agent to make a request under the California Consumer Privacy Act. The consumer must provide either a power of attorney or written authorization to authorize an agent to make a request.

This privacy policy was last updated on February 10, 2021.