

Hunt & Henriques On-Line Privacy Notice for www.hunthenriques.com

Hunt & Henriques knows that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly. This notice describes our on-line privacy policy. **By visiting www.hunthenriques.com, you are accepting the practices described in this Privacy Notice.**

What Personal Information About Consumers Does Hunt & Henriques Gather?

The information we learn from consumers on the www.hunthenriques.com website helps us continually improve the online experience. Here are the types of information we gather.

Information You Give Us

We receive and store the information you enter on our website if you use the website to contact us. The information you are required to provide for us to generate and process the request is your name, address, phone number and email address and any other information that you provide in your email to us. You can choose not to provide your contact information or any specific item, but if you chose to do so, we may be unable to respond to your inquiry.

Automatic Information

We receive and store certain types of information whenever you interact with us. For example, like many websites, we use “cookies,” and we obtain certain types of information when your Web browser accesses the www.hunthenriques.com website and other content served by or on behalf of Hunt & Henriques on other websites. Please see below for a list of examples.

What About Cookies?

Cookies are unique identifiers that we transfer to your device to enable our systems to recognize your device.

The Help feature on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. Additionally, you can disable or delete similar data used by browser add-ons, such as Flash cookies, by changing the add-on's settings or visiting the website of its manufacturer.

Does Hunt & Henriques Share the Information It Receives?

Information about our customers is an important part of our business, and we are not in the business of selling it to others. We share customer information only as described below.

Our Clients

You may be visiting the www.hunthenriques.com website to initiate an inquiry or make a complaint or initiate a dispute regarding a debt owed to a client of Hunt & Henriques ("Our Client"). Any information provided to Hunt & Henriques in connection with such a communication will be provided to Our Client and/or other attorneys retained by our Client to collect your account.

Third Parties

We employ other companies and individuals to perform functions on our behalf. Examples include site analytics and analyzing data. They have access to personal information needed to perform their functions, but may not use it for other purposes. We ensure that all third parties follow practices at least as protective as those described in this Privacy Notice.

Change of Address

In the event that the address you provide us does not match the address in our records, we may update your address based on the information you have provided to us. In the event that we update our records, the updated address will also be provided to Our Client and/or other attorneys retained by Our Client to collect your account.

Business Transfers

In the event that Hunt & Henriques merges with another firm or is acquired by another firm, consumer information will be transferred to that firm.

With Your Consent

Other than as set out above, you will receive notice when information about you might be provided by Hunt & Henriques to third parties, and you will have an opportunity to choose not to share the information.

How Secure Is Information About Me?

We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts information you input.

What About Third-Party Advertisers and Links to Other Websites?

The www.hunthenriques.com website does not include any third party advertising.

Protection of Hunt & Henriques law firm and Others

We release account and other personal information when we believe release is appropriate to comply with the law or protect the rights, property, or safety of Hunt & Henriques, our users, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction. Obviously, however, this does not include selling, renting, sharing, or otherwise disclosing personally identifiable information from customers for commercial purposes in violation of the commitments set forth in this Privacy Notice.

What Choices Do I Have?

As discussed above, you can always choose not to provide information, even though it might be needed to allow us to process or respond to a communication you have sent us.

Conditions of Use, Notices, and Revisions

If you choose to visit www.hunthenriques.com, your visit and any dispute over privacy is subject to this Notice. If you have any concern about privacy at www.hunthenriques.com, please email us with a thorough description at privacy@hunthenriques.com and we will try to resolve it. Or you can call us at 800-506-2652. In the event that we change our privacy policy, we will amend it on our website. We will not email or otherwise send you personal notification of such changes, so we recommend that you check our website frequently to see recent changes.

Examples of Information Collected

- personal identifying information, including, but not limited to name, address, telephone number, social security number, account number, email address, driver's license number, as well as other identifying information, which we obtain from a person's creditor, and/or credit reports and/or third-party data providers and/or the consumer;
- health insurance information, if the debt is a medical debt, which we obtain from a person's creditor and/or the consumer;
- characteristics such as age, gender, etc., which we obtain from credit reports and/or a person's creditor and/or the consumer;
- retail information, which we obtain from credit reports and/or a person's creditor;
- internet activity such as IP address from cookies, after visiting our websites or payment portal;
- banking information, which we obtain from a person's creditor and/or credit reports and/or third-party data providers and/or the consumer;
- geolocation data and location data, including GPS coordinates, which we obtain from process servers if there is a lawsuit filed;

- call recordings, which are made when the consumer has a telephone conversation with us;
- professional and employment related information, which we obtain from the consumer's creditor, credit reports, third party data providers, consumer's employer, and/or the consumer;
- educational information, which we obtain from the consumer's creditor, credit reports, and/or possibly any applications or other documents gathered from a person's creditor; and
- biometric information including, but not limited to physical descriptions, photos and voiceprints (audio recordings), which we obtained from person's creditor and/or process servers if there is a lawsuit, and recordings which are made when the consumer has a telephone conversation with us.

Examples of Information You Give Us

You provide such information when you visit or make a payment via the www.hunthenriques.com website. As a result of those actions, you might supply us with such information as your name, address, phone number and email address and any other information that you provide in your email to us.

Examples of Automatic Information

Examples of the information we collect and analyze include the Internet protocol (IP) address used to connect your computer to the Internet; e-mail address; computer and connection information such as browser type, version, and time zone setting, browser plug-in types and versions, operating system, and platform; the full Uniform Resource Locator (URL) clickstream to, or through, and from our website, including date and time; cookie number; and previous interactions with the www.hunthenriques.com website. We may also use browser data such as cookies, Flash cookies (also known as Flash Local Shared Objects), or similar data on certain parts of our website for fraud prevention and

other purposes. During some visits we may use software tools such as JavaScript to measure and collect session information, including page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page. We may also collect technical information to help us identify your device for fraud prevention and diagnostic purposes.

IMPORTANT NOTICE 1

This privacy statement only applies to information obtained as the result of your use of the www.hunthenriques.com website. This privacy statement does not apply to information obtained from any other source, including as the result of interactions with you or any third party.

IMPORTANT NOTICE 2

Notwithstanding anything contained within this Privacy Notice, Hunt & Henriques is a debt collector attempting to collect a debt and any information obtained will be used for that purpose. This communication is from a debt collector.

– Amended January 7, 2020